# Supporting Documentation Needed for HRA reimbursement:

Each time you submit claims to your health insurance carrier, you will receive an Explanation of Benefits (EOB), Plan Information Summary or an itemized statement detailing what the health/dental/vision plan will pay and what you must pay. For expenses that are partially covered under another insurance plan, you must attach a copy of both EOBs. All items submitted for reimbursement must have the following information included (This includes Dental/Vision/Prescriptions): (You can create an account at www.umr.com and pull your EOBs.

- Name of patient
- Name and address of provider
- Description of service
- Date of service
- Amount of service

# What Documentation is Not Accepted?

- Credit Card Receipts are not sufficient and cannot be accepted
- Statements with a "Balance Forward" amount-we need the detail stated above
- A statement or receipt showing payment only-we need the detail stated above

### **Common Items That Cannot be Reimbursed:**

- Pre-Tax Insurance Premiums
- Over-the-Counter medicines, unless prescribed by a doctor

### Administration Items:

- Checks are processed on the 10<sup>th</sup>-12<sup>th</sup> of every month-I recommend having paperwork in by the **7th** to guarantee payment that month
- The deadline for prior year reimbursements is June 30<sup>th</sup> of the current year
- You do NOT have to pay the healthcare provider before you request reimbursement

### • Please submit each year on separate claim forms.

If you have any questions, please call **Holly R. 952-854-0795 or 1-800-535-6373**. If you wish to email items, please send to <u>SCMNEW@wilson-mcshane.com</u>.

Adhering to these guidelines will ensure the timely and accurate processing of checks.

Wilson-McShane address is:

1330 Conway St, Suite 130, St. Paul, MN 55106, email address:SCMNEW@wilson-mcshane.com